

# **Laporan Audit Mutu Internal**

## **Universitas Bina Nusantara**

### **Tahun 2023**

Laporan Audit Mutu Internal (AMI) merupakan hasil dari kegiatan Audit Mutu Internal dalam Siklus PPEPP (Penetapan, Pelaksanaan, Evaluasi, Pengendalian dan Peningkatan), yang dilaksanakan setiap 1 tahun sekali pada periode bulan Maret - Oktober. AMI Tahun 2023 dilaksanakan secara Hybrid, dan hasil temuan AMI tersebut dapat dilihat pada aplikasi SysQA (System of Quality Assurance). AMI dilaksanakan di seluruh Kampus yang di miliki oleh Bina Nusantara. Pada wilayah Jakarta terdapat Kampus Syahdan, Kampus Anggrek, Kampus Kijang, Kampus Senayan, Kampus Alam Sutera, Kampus Bekasi, dan Kampus ASO School of Engineering. Sedangkan untuk wilayah di Luar Jakarta terdapat Kampus Malang, Bandung, dan Semarang.

AMI dilaksanakan dengan keterlibatan dengan semua pihak, baik dari Program Studi maupun Unit Pendukung yang ada di seluruh Universitas Bina Nusantara. Auditor yang ditempatkan pada pelaksanaan AMI merupakan personil yang sudah terlatih dan mempunyai sertifikat Auditor Internal.

Terdapat 4 klasifikasi temuan yang diberlakukan, yaitu:

- Major,
- Minor,
- Observasi, dan
- OFI (Opportunity For Improvement)

Pada tabel di bawah ini dapat dilihat progress temuan AMI yang telah ditindaklanjuti oleh masing-masing Program Studi dan Unit Pendukung.



**Jakarta**  
**97,96%**



**Malang**  
**100%**



**Bandung**  
**100%**



**Semarang**  
**100%**

## Tabel Tindak Lanjut untuk Fakultas dan School

Faculty/ School	Followed up	Closing in 2024
BINUS ASO School of Engineering	100%	-
BINUS Business School	100%	-
BINUS Business School International Undergraduate Program	100%	-
BINUS Business School Master Program	100%	-
BINUS Business School Undergraduate Program	100%	-
BINUS Graduate Program	100%	-
BINUS Online Learning	100%	-
Faculty of Digital Communication and Hotel & Tourism	96,15%	3,85%
Faculty of Engineering	100%	-
Faculty of Humanities	100%	-
School of Accounting	100%	-
School of Computer Science	100%	-
School of Computing and Creative Arts	100%	-
School of Design	93.75%	6,25%
School of Information System	100%	-

## Tabel Tindak Lanjut per Kampus

Campus/ Faculty/ School/ Division	Department	Followed up	Closing in 2024
<b>Jakarta</b>			
BINUS @ Alam Sutera Campus	Laboratory Center	100%	-
	Lecturer Service Center	100%	-
	Student Advisory and Support Center	100%	-
	Student Service Center	100%	-
BINUS @ Bekasi Campus	Academic & Student Development	100%	-
	Operations - Bekasi	100%	-
BINUS @ Senayan Campus	Center for Innovation, Design and Entrepreneurship Research	100%	-
	Language Center	100%	-
	Operations	100%	-
	Overseas Program	100%	-
	Student Advisory and Support Center	100%	-
BINUS ASO School of Engineering	Automotive & Robotics	100%	-
	Business Engineering Program	100%	-
	Product Design Engineering	100%	-
	Operations	100%	-
BINUS Business School	Academic Accreditation & Recognition	100%	-
	BBS Graduate Publication	100%	-
	Binus Business School Doctor of Research in Management	100%	-
	Binus Case Center	100%	-
BINUS Business School International Undergraduate Program	BBS IUP-Business Management & Marketing	100%	-
	BBS IUP-International Business	100%	-
BINUS Business School Master Program	Binus Business School - Master Program	100%	-
BINUS Business School Undergraduate Program	Binus Business School - Undergraduate Program	100%	-
	Laboratory – Management	100%	-
BINUS Corporate Learning & Development	Binus Corporate Learning & Development	100%	-
Binus Graduate Program	Doctor of Computer Science	100%	-
	Master of Communication	100%	-
	Master of Computer Science	100%	-
	Master of Industrial Engineering	100%	-

Campus/ Faculty/ School/ Division	Department	Followed up	Closing in 2024
	Master of Information Systems Management	100%	-
BINUS Higher Education	Binus Digital	Tidak ada temuan	-
	Education Development and Provost	100%	-
	Professional Services	100%	-
BINUS Online Learning	BULC Palembang	100%	-
	Business Process & Tech	100%	-
	Content and Multimedia & Partnership	100%	-
	Operations	100%	-
	PJJ - Accounting	100%	-
	PJJ - Computer Science	100%	-
	PJJ - Industrial Engineering	100%	-
	PJJ - Information Systems	100%	-
PJJ - Management	100%	-	
Faculty of Digital Communication and Hotel & Tourism	Communication	100%	-
	Broadcasting Laboratory	100%	-
	Binus TV	100%	-
	Business Hotel Management	100%	-
	Lab Hotel Management	81,82%	18,18%
	Tourism Destination	100%	-
Faculty of Engineering	Architecture	100%	-
	Architecture Studio	Tidak ada temuan	-
	Biotechnology	100%	-
	Civil Engineering	100%	-
	Civil Engineering Lab	100%	-
	Computer Engineering	100%	-
	Computer Engineering Lab	100%	-
	Food Technology	100%	-
	Food Technology Lab	Tidak ada temuan	-
	Industrial Engineering	100%	-
	Industrial Engineering Lab	100%	-
	Professional Engineer Program	100%	-
Faculty of Humanities	Business Law	100%	-
	Chinese Literature	100%	-
	Digital Language Learning Center	100%	-
	English Literature	100%	-
	International Relations	100%	-
	Japanese Literature	100%	-

<b>Campus/ Faculty/ School/ Division</b>	<b>Department</b>	<b>Followed up</b>	<b>Closing in 2024</b>
	Primary Teacher Education Department	100%	-
	Psychology	100%	-
	Psychology Laboratory Kemanggisan & Bekasi	100%	-
Finance	Procurement	100%	-
General Affairs	Building Management - Anggrek	100%	-
	Building Management - Senayan	100%	-
	Building Management - Syahdan, Kijang	100%	-
	Building Management - Alam Sutra	100%	-
	Building Management - Bekasi	100%	-
	General Services	100%	-
Human Capital	Career Management & Assessment	100%	-
	Employee Communication	100%	-
	Employee Relations	100%	-
	Human Capital Information System	100%	-
	Organization & Performance Management	100%	-
	Recruitment	100%	-
	Reward & Benefits	100%	-
Information Technology	IT Planning & Project Management Support	100%	-
	IT Solutions & Development Group 1	100%	-
	IT Solutions & Development Group 2	100%	-
	IT System & Infrastructure	100%	-
Knowledge Management & Innovation	Knowledge Innovation	100%	-
	Knowledge Multimedia	100%	-
	Knowledge Product	100%	-
	Knowledge System	100%	-
Marketing	Corporate Connection & International Student Recruitment	0%	100%
	Corporate Marketing Communication	100%	-
	Marketing Binus ASO School of Engineering	100%	-
	Marketing Binus Business School & Corporate Connection	100%	-
	Marketing Binus Graduate Program	100%	-
	Marketing Binus International	81,82%	18,18%
	Marketing Binus Online Learning	100%	-

Campus/ Faculty/ School/ Division	Department	Followed up	Closing in 2024
	Marketing Binus University - Alam Sutera	100%	-
	Marketing Binus University - Kemanggisan	100%	-
	Marketing Binus University - Bekasi	100%	-
	Marketing Intelligence	100%	-
President's Office	Binus Institutional and Development Center	100%	-
	Data Analytics & Business Process Analyst	100%	-
	Rector's Office	100%	-
School of Accounting	Master of Accounting	100%	-
	School of Accounting	100%	-
	Laboratory - Accounting and Finance	100%	-
School of Computer Science	School of Computer Science	100%	-
	Mathematics & Statistics	100%	-
School of Computing and Creative Arts	Business Information Systems	100%	-
	Communication	100%	-
	Computer Science	100%	-
	Fashion Design	100%	-
	Graphic Design & New Media Program	100%	-
School of Design	Film	100%	-
	Interior Design	100%	-
	Interior Design Laboratory	100%	-
	Visual Communication Design	60,00%	40,00%
	Visual Communication Design Laboratory	100%	-
School of Information System	School of Information System	100%	-
	Laboratory – Information Systems	100%	-
Vice Rector - Academic Development	Academic Resource Center	100%	-
	Character Building Development Center	100%	-
	Lecturer Resource Center	100%	-
	Quality Management Center	100%	-
Vice Rector - Academic Operation & Resources	Binus Graduate Program Office	100%	-
	Lecturer Service Center	100%	-
	Library and Knowledge Center	100%	-
	Software Laboratory Center	100%	-
	Student Grading & Graduation Center	100%	-
	Student Registration and Scheduling Center	100%	-

<b>Campus/ Faculty/ School/ Division</b>	<b>Department</b>	<b>Followed up</b>	<b>Closing in 2024</b>
	Student Service Center	100%	-
Vice Rector - Student Affairs & Community Development	Community Development (TFI)	100%	-
	Program Development Center	100%	-
	Student Advisory & Support Center	100%	-
	Student Club & Activity Center	100%	-
	Student Development Center	100%	-
	Student Support Office	100%	-
Vice Rector - Global Employability & Entrepreneurship	Alumni Relations Office	100%	-
	Binus Career Center	100%	-
	Binus Entrepreneurship Center	100%	-
	Business Incubator	100%	-
	Employability & Entrepreneurship Center	100%	-
	Internship Center	100%	-
Vice Rector - Research & Technology Transfer	Bioinformatics & Data Science Research Center	100%	-
	Community Development (Academic)	100%	-
	Research & Technology Transfer Office	100%	-
Vice Rector – Collaboration & Global Engagement	Binus Collaboration Center	100%	-
	Binus Global Class	100%	-
	Binus International Office	100%	-
	International Communication, Engagement & Student Recruitment	100%	-

Campus/ Faculty/ School/ Division	Department	Followed up	Closing in 2024
<b>Malang</b>			
BINUS @ Malang Campus	Campus Director's Office & Quality Assurance	100%	-
BINUS Business School Undergraduate Program	Business Creations	100%	-
Deputy Campus Director – Academic Operations & Resources	Digital Content	100%	-
	Digital Technopreneur Laboratory	100%	-
	IT Operations	100%	-
	Library & Knowledge Center	100%	-
	Student & Lecturer Services	100%	-
Deputy Campus Director - Academic, Research & Student Development	Academic & Lecturer Resources	100%	-
	Character Building Development Center	100%	-
	Digital Language Learning Center	Tidak ada temuan	-
	Research & Community Development	100%	-
	Student Development	100%	-
Deputy Campus Director - Institutional Development & Collaboration	BINUS Entrepreneurship Center	Tidak ada temuan	-
	Business Incubator	Tidak ada temuan	-
	Digital Technopreneur	100%	-
	Global Employability & Alumni	100%	-
	Partnership Program	100%	-
Faculty of Digital Communication and Hotel & Tourism	Communications	100%	-
	Public Relations	100%	-
General Affairs	Building Management	100%	-
Marketing	Marketing	100%	-
School of Computer Science	Computer Science	100%	-
School of Design	Interior Design	100%	-
	Visual Communication Designs	100%	-



Campus/ Faculty/ School/ Division	Department	Followed up	Closing in 2024
<b>Bandung</b>			
BINUS @ Bandung Campus	Campus Director's Office & Quality Assurance	100%	-
BINUS Business School Undergraduate Program	Creativepreneurship Department	100%	-
Deputy Campus Director – Academic Operations & Resources	IT Operations	100%	-
	Library & Knowledge Center	100%	-
	Student & Lecturer Services	100%	-
Deputy Campus Director - Academic, Research & Student Development	Academic & Lecturer Resources	100%	-
	Character Building Development Center	100%	-
	Digital Language Learning Center	Tidak ada temuan	-
	Research & Community Development	100%	-
	Student Advisory & Development	100%	-
Deputy Campus Director - Institutional Development & Collaboration	BINUS Entrepreneurship Center	Tidak ada temuan	-
	Business Incubator	100%	-
	Global Employability & Alumni	100%	-
General Affairs	Building Management	100%	-
Marketing	Marketing Binus	100%	-
School of Computer Science	Computer Science Department	100%	-
School of Design	Interior Design Department	100%	-
	Visual Communication Design Department	100%	-

Campus/ Faculty/ School/ Division	Department	Followed up	Closing in 2024
<b>Semarang</b>			
Binus @ Semarang Campus	Campus Director's Office & Quality Assurance	100%	-
BINUS Business School Undergraduate Program	Bisnis Digital	100%	-
Deputy Campus Director – Academic Operations & Resources	IT Operations	100%	-
	Library & Knowledge Center	100%	-
	Student & Lecturer Services	100%	-
Deputy Campus Director - Academic, Research & Student Development	Academic & Lecturer Resources	100%	-
	Research & Community Development	100%	-
	Student Affairs	100%	-
Faculty of Engineering	Industrial Engineering	100%	-
General Affairs	Building Management	100%	-
Marketing	Marketing	100%	-
School of Computer Science	Computer Science	100%	-
School of Design	Visual Communication Design	100%	-
School of Information System	Information Systems	100%	-